

A program of the Intermodal Association of North America

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TO: UIIA Participants

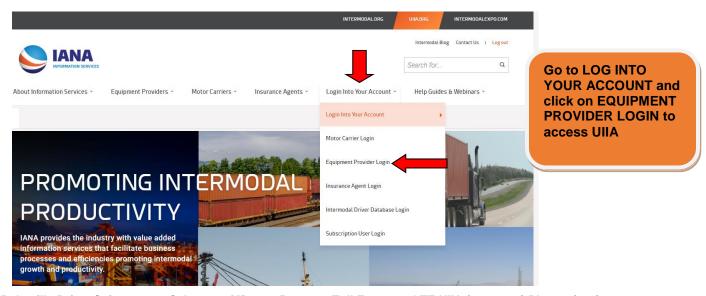
FROM: Debbie Sasko, AVP Information Services

RE: Newly Redesigned UIIA Website

We are pleased to announce that effective Wednesday, January 17th, IANA will launch the newly designed UIIA website at www.uiia.org. The fresh look of the new website is the result of a recent rebranding of the Intermodal Association of North America (IANA) to provide better insight of the services and benefits that the association provides to its customers and the intermodal industry. The UIIA website will now be under the banner of IANA Information Services that will be identified by the new logo in the upper left corner of the homepage. Each of IANA's Information Service programs, including the UIIA are have new logos to represent the new IANA brand.

The new website design provides users with quick and easy access to the pertinent information they are looking for with dedicated pages for Equipment Providers, Motor Carriers and Insurance Agents. In addition, new Help Tools for each specific user group provide links to online user guides, FAQs, short video tutorials and upcoming webinars. A new "Contact Us" feature is offered for users to submit online inquiries that will be directed to our dedicated customer service representatives that will respond to your questions and resolve any issues as quickly as possible. In addition, a dedicated section that overviews all of IANA's information service programs is also available. Please note that only the public website pages of www.uiia.org have changed. There have been no changes to the UIIA application screens once logged in.

Effective Wednesday, January 17th, the login page for the UIIA application will change so although it is obvious on the newly designed website, we wanted to make sure all of our users know where this is. Below is a screenshot showing where Motor Carriers will need to go to log into the UIIA application: During the transition to the new website, there will be a redirect screen for those users that currently have their login page saved as a favorite. Please remember to save the new URL the first time you visit the UIIA login page on the new website.



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Webinars provided an overview of the new website were recently conducted, however for those that were not able to attend below is a link to a recorded version of the webinar session.

View Recent Webinar on New Information Services Website

In addition, below is a link to an instructional document that provides a brief overview of how to navigate through the new UIIA website.

Navigating the Re-Designed UllA Website for Equipment Providers

Should you have any questions regarding the new site, please feel free to contact our office at uiia@intermodal.org or by phone at (877)438-8442. Thank you.