The newly designed UIIA website provides fast and easy access for users to obtain the pertinent information they are looking for. In addition to the UIIA program, the website provides a more detail look at other services that IANA offers under its suite of Information Services.

UIIA Equipment Providers wishing to access the UIIA application have two options to login:

1st Option to Log Into the UIIA for Equipment Providers:

Go to the top of the page and hover over the drop down menu titled “LOGIN INTO YOUR ACCOUNT”.

Click on “EQUIPMENT PROVIDER LOGIN”.

This will take the user to the UIIA Login Screen for Equipment Providers. Here Equipment Providers will login with their SCAC and UIIA password.

See next page for login screen
2nd Option to Log Into the UIIA Account for Equipment Providers:

An alternate way to log into the UIIA is offered on the Homepage of the UIIA website. Scroll down the homepage and users will see a section titled APPLICATION LOGINS. User will click on EQUIPMENT PROVIDER to be taken to the UIIA login page. From the login page user will enter its SCAC and UIIA password to access the UIIA application.
Help Guides/Tutorials/FAQs

All instructional information has been consolidated on the new website by user. There is now a specific page dedicated for each type of user (i.e. Motor Carrier, Equipment Provider, Insurance Agent, etc.) that contains all user guides, short online tutorials on frequently performed actions within the UIIA, Frequently Asked Questions and webinars for that user group.

To get to the Equipment Provider Help page:

Hover over the dropdown menu at the top of the page “HELP GUIDES & WEBINARS”.

Click on EQUIPMENT PROVIDER GENERAL HELP

This takes the user to a page that contains general Equipment Provider help tools. User would just select the help item they are looking for.
Equipment Provider General Help Page

UIIA Frequently Asked Questions Page

The Frequently Asked Question page may be found by accessing this information from each of the General Help pages or by the link contained in the footer of the website on each page. The FAQs are also setup by categories to make it easier to find the information you are looking for.
The new website has a dropdown menu at the top of the page for **EQUIPMENT PROVIDERS**. Equipment Providers may select from this dropdown the following options:

1. **Equipment Providers** – General overview of the UIIA program
2. **Apply for UIIA Participation** – Equipment Providers interested in joining the UIIA may visit this page to find out what is needed to become a EP participant in the UIIA.

3. **Important Notices** – This page will have links to pertinent UIIA notices.

4. **Participating UIIA Equipment Providers** – Provides a list of the current EPs participating in the UIIA.

5. **Terminal Feed Service Facility List** – Provides links to various UIIA EP Contacts as well as links to each EP’s websites.

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**Equipment Provider Landing Page (on next page)**

The general Equipment Provider Landing page will provide information on the mission & benefits of participating in the UIIA. There will also be links to learn more about the Intermodal Interchange Executive Committee (IIEC), which is the nine-member group that oversees the administration of the UIIA. The right rail on this page also includes quick links to access the UIIA, Street Interchange Application and the Equipment Return Location Directory. Equipment Providers may also link to the Binding Arbitration information and help guides as well from this page. In addition, a link to the legal wording of the UIIA Agreement is available.
Mission & Benefits of Participation in the UIIA

To promote intermodal productivity and operating efficiencies through the development of uniform industry processes and procedures governing the interchange of intermodal equipment between ocean carriers, railroads, equipment leasing companies and intermodal trucking companies.

**BENEFITS OF UIIA PARTICIPATION**

- Reduces the administration of the interchange process, increasing staff productivity.
- Eliminates the need of managing individual interchange contracts and collecting separate insurance fringes.
- Collects and validates insurance information against Equipment Provider’s UIIA requirements.
- Provides online web portal and reporting tool to access real-time Motor Carrier status information and reports 7 days a week, 24 hours a day.
- Manages your addendum process with the motor carriers you do business with in addition to administering notification of any changes to your addendum terms.
- Manages your specific Motor Carriers as a subset of database of approximately 7,000 UIIA Motor Carriers by SICAC code and/or BIP internal code.
- Conducts random audits of Motor Carrier’s insurance policies at request of participating Equipment Providers.
- Provides continuity and a “personal” approach to resolving issues quickly by having dedicated customer service representatives available as well extended customer service hours of 8:00 a.m. – 5:00 p.m.
- Offers access to IANA’s Street Interchange Application (SIA), which provides a web portal to facilitate street interchanges/street turns and captures an electronic record of the transaction.
- Expedites the interchange of your equipment by providing interchange status information directly to the facilities you utilize via IANA’s Terminal Feed Service (TFS). This is value added service available to participating UIIA Equipment Providers.

**INTERMODAL INTERCHANGE EXECUTIVE COMMITTEE**
LEARN MORE

**TERMINAL FEED SERVICE**
LEARN MORE

**BINDING ARBITRATION INFORMATION**
LEARN MORE

**DOWNLOAD UIIA AGREEMENT**
DOWNLOAD

**ACCESS STREET INTERCHANGE APPLICATION**
CLICK HERE

**ACCESS EQUIPMENT RETURN LOCATION DIRECTORY (ERLD)**
CLICK HERE

**EP ACCESS TO UIIA APPLICATION**
CLICK HERE

**HELP/FAQS/USER GUIDES FOR EPS**
CLICK HERE

**DOWNLOAD EP UIIA APPLICATION PACKET**

Links to Download Application Pkt.
Apply for UIIA Participation Page

This page provides pertinent information on how to apply for UIIA Participation.

UIIA Application Process Steps - Click the arrows next to each step in the application process to find out more detailed info.

EP UIIA Application Packet

Links to Equipment Provider Help Tools

Other Helpful Links
Important Notices Page
This page will provide links to important notifications sent out to UIIA Equipment Providers.
## Participating UIIA Equipment Providers Information

A list of the ocean carriers, railroads and leasing companies that currently participate in the UIIA program.

<table>
<thead>
<tr>
<th>UIIA Equipment Providers</th>
<th>UIIA Equipment Providers</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACL, Grimaldi Group/Tharme</td>
<td>National Shipping of America LLC c/o National Shipping Agencies</td>
</tr>
<tr>
<td>ANL, Singapore Co. Pte. Ltd.</td>
<td>NileDutch America B.V.</td>
</tr>
<tr>
<td>APL Co Pte Ltd</td>
<td>Nippon Yusen Kaisha (NYK Line North America)</td>
</tr>
<tr>
<td>Bermuda Container Line Limited</td>
<td>Norfolk Southern Corporation</td>
</tr>
<tr>
<td>BNSF Railway Company</td>
<td>North American Chassis Pool Cooperative LLC</td>
</tr>
<tr>
<td>Bridge Chassis Supply LLC</td>
<td>Odyssey Food Trans LLC</td>
</tr>
<tr>
<td>Canadian National Railroad</td>
<td>OOCL (USA), Inc. as agent for Orients Overseas Container Line Limited &amp; OOCL (Europe) Limited</td>
</tr>
<tr>
<td>Canadian Pacific Railway</td>
<td>Pacific International Lines (Private) Limited</td>
</tr>
<tr>
<td>CMA-CGM (America) LLC</td>
<td>Pasha Hawaii Holdings LLC</td>
</tr>
<tr>
<td>CDFC Logistics LLC</td>
<td>Saljiak Container Lines Pvt. Ltd.</td>
</tr>
<tr>
<td>Consolidated Chassis Management LLC</td>
<td>Schuyler Line Navigation Company</td>
</tr>
<tr>
<td>COSCO Shipping Lines Co. Ltd./COSCO Shipping Lines (North America), Inc./COSCO Shipping Lines (Europe) Ltd.</td>
<td>Seaboard Marine Ltd.</td>
</tr>
<tr>
<td>CSX Intermodal Terminals, Inc.</td>
<td>SM Lines Corporation</td>
</tr>
<tr>
<td>Elmskip USA, Inc.</td>
<td>Somers Isles Shipping Ltd.</td>
</tr>
<tr>
<td>Evergreen Shipping Agency (America) Corporation</td>
<td>Swiss Shipping</td>
</tr>
<tr>
<td>Great Ocean Shipping Line, Inc.</td>
<td>Tiger Cool Express LLC</td>
</tr>
<tr>
<td>Hamburg Sud North (America), Inc.</td>
<td>Tote Maritime Puerto Rico LLC</td>
</tr>
<tr>
<td>Hapag-Lloyd (America) Inc.</td>
<td>TransAtlantic LLC</td>
</tr>
<tr>
<td>Hyundai Merchant Marine, Inc.</td>
<td>Turkish Container Transportation &amp; Shopping, Inc.</td>
</tr>
<tr>
<td>Iowa Interstate Railroad Ltd.</td>
<td>Union Pacific Railroad Company</td>
</tr>
<tr>
<td>K-Line America, Inc.</td>
<td>United Arab Shipping Company</td>
</tr>
<tr>
<td>Kansas City Southern Railway</td>
<td>Virginia International Terminals, Inc. (Virginia Inland Ports)</td>
</tr>
<tr>
<td>MACS Maritime Carrier Shipping LLC</td>
<td>Wai Tai Lines Ltd.</td>
</tr>
<tr>
<td>Maersk Lines USA as agent for Maersk Line A/S dba Maersk Line/Safmarine/Maersk Domestic/Sealand</td>
<td>XPO Stacktrain LLC</td>
</tr>
<tr>
<td>Matson Navigation Company</td>
<td>Yangming Marine Transport</td>
</tr>
<tr>
<td>Matson Navigation Company of Alaska LLC</td>
<td>Zim American Integrated Shipping Services Co. LLC</td>
</tr>
</tbody>
</table>

[Download UIIA Equipment Provider Listing]
Terminal Feed Service Facility List

List of terminals, container yards and depots that currently receive UIIA Motor Carrier interchange status information on behalf of UIIA Equipment Providers that subscribe to the Terminal Feed Service. List is categorized in alpha order by facility name.

Click on drop down arrows to reveal list of facilities in alpha order

On the right rail, EPs will find a link to download list of Facilities receiving data under Terminal Feed Service as well as information on how to subscribe to the service
On redesigned website, users will see a new logo for IANA Information Services. The UIIA logo will be shown a little further down the page as IANA offers several information service programs in addition to the UIIA. The new website will provide users with some more insight on all of our services. This information can be found under the ABOUT INFORMATION SERVICES dropdown menu at the top of the page.

By clicking on the ABOUT INFORMATION SERVICES dropdown menu item, the user will be taken to a general landing page that provides a brief description of all of IANA's services and programs, as well as links to individual pages that provide more detail on each program [Screenshot of the ABOUT INFORMATION SERVICES GENERAL LANDING PAGE TO FOLLOW]
IAANA provides the industry with value-added information services that facilitate business processes and efficiencies promoting intermodal growth and productivity. These programs focus on environmental initiatives, risk management, safety and security.

**UIIA**

**UNIFORM INTERMODAL INTERCHANGE AND FACILITIES ACCESS AGREEMENT**

A standard industry interchange contract between intermodal trucking companies and equipment providers (i.e. ocean carriers, railroads & leasing companies).  
LEARN MORE

**SIA**

**STREET INTERCHANGE APPLICATION**

A web portal that automates and streamlines street interchanges and street turns for Motor Carriers and Equipment Providers under the UIIA.  
LEARN MORE

**ERLD**

**EQUIPMENT RETURN LOCATION DIRECTORY**

An online listing of UIIA Equipment Providers' satellite equipment return locations.  
LEARN MORE

**TFS**

**TERMINAL FEED SERVICE**

A service that ensures that intermodal facilities receive up-to-date Motor Carrier interchange status information on behalf of UIIA Equipment Providers.  
LEARN MORE

**IDD**

**INTERMODAL DRIVER DATABASE**

A secured web-based system that is used to verify driver identification information required to access specific intermodal facilities.  
LEARN MORE

**GIER**

**GLOBAL INTERMODAL EQUIPMENT REGISTRY**

A database of North American chassis that enables electronic equipment marking to identify the Intermodal Equipment Provider under the federal regulations that is responsible for the maintenance and repair of the equipment.  
LEARN MORE

Information Services General Landing page provides links to all of IANA’s suite of services and programs. Find out how these programs can benefit your company by clicking on LEARN MORE.
Information Services Home Page – What’s New & Frequently Requested Information

The new homepage includes a new section that contains links to pertinent information and frequently requested documentation under the What’s New and Frequently Requested Information section.

WHAT’S NEW

- Revisions to UIIA
- Hyundai to use IANA’s Street Interchange Application
- New UIIA EP - SM Line Corporation
- New UIIA Enhancement User Guide
- New Street Interchange Enhancements

FREQUENTLY REQUESTED INFORMATION

- Current UIIA Agreement
- Motor Carrier UIIA Application Packet
- UIIA Insurance Requirements
- ACORD 22 Certificate of Insurance
- Equipment Provider Checklist

Click on the links above to download information

Information Services Home Page – Binding Arbitration Process

UIIA participants can find information relating to the binding arbitration process on the new homepage. Links to VIEW PRIOR CASE DECISIONS and DOWNLOAD ARBITRATION PACKET are available.

BINDING ARBITRATION PROCESS

The Binding Arbitration Process available to UIIA participants provides an efficient means of resolving invoice disputes related to per diem, maintenance and repair, and equipment use/rental charges after all dispute resolution processes under UIIA/EP addenda have been exhausted.

VIEW PRIOR CASE DECISIONS

DOWNLOAD ARBITRATION PACKET
Easy Access to User Help Tools is available from the dropdown bar at the top of the page by clicking HELP GUIDES AND WEBINARS or by scrolling down to bottom of homepage and clicking on VIEW HELP GUIDES.

Information Services Home Page – Contact Us

To contact Information Services Customer Service Representatives or to submit a question online, users may click on the CONTACT US link available at the top or bottom of the homepage.