



A program of the Intermodal Association of North America

November 9, 2018

Transmitted Via E-mail

TO: UIIA Participants
FROM: Debbie Sasko, AVP Information Services
RE: New UIIA Issue E-mail Address

We would like to take this opportunity to advise participants of a new UIIA Issues e-mail address where Motor Carriers and Equipment Providers may report ongoing business issues related to current UIIA provisions and/or any processes associated with the Agreement. These items could lead to future agenda topics that the IIEC membership will review and discuss at their meetings. **The new UIIA Issues e-mail address is uiiaissues@uiia.org.**

Please note that insurance related information or commercial issues related to charges or billing disputes should not be sent to the new UIIA issues e-mail address. This new mailbox will only be checked once a day so it is important that all insurance updates or general UIIA questions continue to be sent to our general e-mail address at uiia@intermodal.org in order for these types of inquiries to be handled as soon as possible. Information on the binding arbitration process as it relates to the billing disputes can be found on the Information Services website at www.uiia.org.

Please contact me at (301) 982-3400 ext. 352 if you have any questions in regards to the above information. Thank you.